

Speeding up process automation with ABN AMRO and Mendix



THE CHALLENGE



ABN Amro had demand for new software and app development piling up, creating an IT backlog. This situation was aggravated by the use of traditional development technologies, slowing down their process. This slow pace led to the creation of tools using Excel or IBM Notes, which generated a risk to the company, with their low reliability.

THE SOLUTION



By 2017, ABN Amro started to use **Mendix**, leading to the creation of 61 apps that managed different parts of the business, such as customer service, risk management, HR, and finance.



A 20-40% decrease in resources needed



16 cross-functional teams using Mendix



Flexible deployment options

About ABN AMRO

ABN AMRO is the 3rd largest bank in The Netherlands. It offers private, retail, commercial, and institutional banking for over 3 million customers, managing €197B in assets.



61

apps developed, including:



A tool to help detect financial crimes



An app for employees to appreciate each other at work.

KEY POINTS



“typically we have one or two developers working on a low-code application. If you compare that to the traditional full-stack development, where we have teams of five to nine developers, then **Mendix** is a lot faster and requires a lot less resources.”

Mark Bus / Product Owner

1 Efficiency and Resource Savings

By adopting Mendix, ABN AMRO significantly reduced the resources needed for software development, enabling faster delivery with smaller teams.

2 Flexibility and Governance

Mendix provided flexible deployment options, ensuring control was kept over the IT environment, meeting the bank's regulatory and security requirements.

3 Make changes without downtime

Changes can be made in just days, without affecting the remainder of the applications landscape.

Want to revolutionize your business' efficiency?



Contact us and we'll guide you through the process!

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