



How PostNL cleared a 2-year backlog in 6 months using Mendix

About PostNL

National Postal Carrier of the Netherlands, serving 17 Million customers and delivering 1.1 Million parcels per day.



64

interconnected apps



UP TO
60,000

orders managed hourly

THE CHALLENGE



Besides the increase in parcel volume due to the rise of e-commerce, PostNL also aimed at delivering time-bound items, such as medications, adding complexity to the process.

PostNL's system for order management was outdated and hard to modify, created using old programming languages, by developers who no longer worked at the company.

THE SOLUTION



PostNL created a new system using the low-code platform **Mendix**, setting up 64 interconnected applications, handling different parts of the package sorting and delivery process, while updating customers on their orders' status.



2-year backlog
cleared in 6
months



1.1 million
parcels
processed daily



99.5% uptime
guarantee

KEY POINTS



Easy collaboration

1

The system using Mendix is user-friendly and maintainable. The common language allows easier and clearer communication between IT and Business teams.

Fully cloud native

2

Mendix Cloud, a fully managed deployment target, allows the team to focus on constant improvement, rather than infrastructure and architectural configurations.

Make changes without downtime

3

Changes can be made in just days, without affecting the remainder of the applications landscape.

Want to revolutionize your business' efficiency?

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